

Car Parking Information for Patients at the RJAH Orthopaedic Hospital

1. All patients, including blue badge holders who park in the patients pay and display Car Parks A & B, must purchase a ticket and display it on their car windscreen. Blue badge holders must also display their blue badge.
2. The current cost as at 1/4/2012 is £2 for 24 hours from the time ticket is purchased. A cost was introduced to improve and maintain the Trusts car parking facilities in terms of lighting, resurfacing and CCTV coverage.
3. A weekly car park ticket can be bought for £8. If you put £8 in the ticket machine you will get a ticket that is valid for 7 days. You need to take the ticket to the car park attendant in the hut who will issue you with a car parking permit to display in your windscreen. If on the first day you can't find the attendant then simply display the ticket from the machine on your dashboard.
4. A '10 visit' ticket can also be bought for £10 from the car park attendant.
5. The ticket machine does not give change and does not accept 1p, 2p coins.
6. Blue badge holders can also use one of the other disabled bays located around the hospital site. At present there is no charge for these spaces as they are outside the pay and display car parks.
7. Blue badge holders cannot park on double yellow lines around the site.
8. The waiting time for the drop off and pick up zones is for a maximum of 20 minutes.
9. Drivers leaving the hospital must not pass their ticket on to people entering the car parks.
10. The car park attendants can help patients find a car parking space on busy days.
11. The attendants are available to help throughout the day and can be found normally in their hut in the main car park 1 from 7-10 am, 12-1.20 pm and from 3.30 – 6 pm.
12. The car park attendant can be contacted via hospital switchboard on 01691 404000.
13. Patients on certain benefits can claim the cost of their car parking ticket back at the Post office. Please show proof of benefit and left hand side of ticket showing arrival time to the Post office. The right hand side of the ticket is to be put on display in the car.
14. For further information about the car parking policy please contact the PALS office on 01691 404606 or pals.office@rjah.nhs.uk
15. To appeal against the issuing of a car parking penalty ticket, please write to the address on the back of the ticket within 7 days outlining the mitigating circumstances.