Freedom of Information Request - Our Ref: 2018-19-220

Thank you for your recent request under the Freedom of Information Act 2000. Please find the answer to your question below.

This is a request for information that relates to the organisation’s contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

See attached

I trust that this deals with your enquiry to your satisfaction, but if you feel that the Robert Jones and Agnes Hunt Orthopaedic Hospital NHS Foundation Trust has misunderstood or not responded appropriately to your request, you have two courses of action:

- You can clarify the terms of your original request to allow this to be looked at again (if you expand your request this will be dealt with as a new request)
- All applicants have the right of appeal. An appeal should be focused on the original request and should identify how the Trust's response failed to answer your Information Request. Appeals must be made in writing to the FOI Lead at the address below.

FOI Lead
Information Department
The Robert Jones and Agnes Hunt
Orthopaedic Hospital NHS Foundation Trust
Oswestry
Shropshire
SY10 7AG

rjah.foi@nhs.net

After the Trust's internal appeals procedure has been exhausted, a further appeal about the same information request can be directed to the Information Commissioner for adjudication. Appeals to the Information Commissioner should be sent for review to the following address:

The Information Commissioner,
Wycliffe House, Water Lane,
Wilmslow Cheshire
SK9 5AF
Telephone: 01625 545 700
Facsimile: 01625 545510
E-mail: mail@ico.gsi.gov.uk
Many thanks

Shelley Ramtuhul
Trust Secretary